

Hawley Lake Sail Training Centre

Code of Conduct

21	Code of Conduct
21.1	<p>Hawley Lake Sail Training Centre (HLSTC) expects all staff, members, visitors and stakeholders to show respect and understanding to each other, treat everyone equally and conduct themselves in a way that reflects the principles of the club.</p> <p>Abusive, aggressive, threatening, intimidating, discriminatory language or behaviour, or a lack of respect for other people and their property, will not be tolerated. Misconduct should be reported to the General Manager or Chair of the Trustees and may lead to disciplinary action.</p> <p>All instructors and staff should be familiar with the RYA code of conduct for training which can be found here: https://www.rya.org.uk/club-centre-support/training/qualifications/code-of-conduct</p>
21.2	<p>In addition, HLSTC members, visitors and staff are expected to:</p> <ol style="list-style-type: none"> a) Abide by the club's Rules and Regulations, follow HLSTC Standing Policies, Risk Assessments and Safeguarding Procedures and respect and support club officials, instructors, the Duty Officer and Race Officials b) Treat staff, members and visitors with respect and understanding, regardless of age, disability, gender identity, race, religion or belief, sex or sexual orientation c) Avoid the use of language that others may find offensive, disrespectful or discriminatory, whether on club premises, at a club event, or when using the HLSTC social media channels including emails and other correspondence d) Encourage all members to play as full a role in the club as they wish to and support them in developing their skills and experience e) Recognise the contribution of coaches, instructors, officials and volunteers f) Prioritise the safety and wellbeing of participants and promote courtesy to other water users g) Contact the General Manager or Chair of the Trustees where there is a genuine concern or dispute
21.3	<p>Club members can expect to:</p> <ul style="list-style-type: none"> Feel welcomed and valued Be respected and treated fairly Be listened to and kept informed Be involved and contribute towards decisions within HLSTC <p>If you have any queries, questions or comments on the information contained in this Code of Conduct, kindly contact the General Manager or one of the Trustees.</p>